

TERMS & CONDITIONS

Delivery & Cancellation Policy

We aim to delivery all items within 5-7 days from receipt of payment or authorised company purchase order subject to stock availability. We will notify you immediately of any out of stock products and give a due date for delivery . Once a order has been placed and accepted it is unable to be cancelled.

Delivery Costs

Delivery charges have been kept to an absolute minimum as we only charge to cover the cost of the courier service and packaging. Please note that there may sometimes be additional charges for heavier items to the Highlands and Islands of Scotland and to Northern Ireland due to additional charges imposed on us by couriers. If there are any additional costs due we will always inform you first so you can choose whether to continue with your order. We can ship overseas but please contact us first for confirmation of the shipping charge.

Our standard delivery charges are:

All orders will be subject to a minimum £12.00 plus vat delivery cost per order.

Returns Policy

We only accept return of products ordered if they are proved to be faulty or damaged on delivery as our products are made to measure and specifically purchased and imported for that customer. All damages must be notified within 24 hours of receipt of such goods in writing by email or fax. All goods agreed for return should be returned in its original packing.

Toys for Time Ltd